

"How the new wave in Wi-Fi is delivering information on demand campus wide"

A Few Things First...

- * Our chosen system is hard to talk about
 - * It just works
- * Very little time is spent working on the wi-fi system
- * This is still a work in progress
- * What we have achieved (as of yesterday)
 - * 100% of our teaching rooms now covered
 - * (Agriculture building has just been connected using mesh)

About Chevalier College

- * 100 Acre Campus
- * Catholic Independent School
- * Located in Bowral Southern Highlands of NSW
- * 1180 Students
- * 115 Staff Teaching & Administrative Support



Where we stood in 2009 - Computers

- * Admin support staff
 - * 25 Windows Desktops
- * Teaching Staff
 - * 95 iBook Laptops
- * Students
 - * 120 iBook and MacBook Laptops
 - * 130 eMac & iMac Desktops



Where we stood in 2009 - Network

- * Two physical networks (Admin and Education)
 - * Need to have the two networks talking
- * Many areas using unmanaged switches
- * Wi-Fi
 - * 16 Airport Extreme Access Points
 - * Each Individually managed
 - * One Unencrypted SSID
 - * Only Security was MAC address filtering
 - * Took 45 minutes to add a new computer to all APs
 - * Power supplies starting to fail

The Initial Challenges

- * NSSCF Funding Round 2
 - * 130 Computers to be replaced
 - * 140 Additional computers to be purchased
 - * On-Cost Funding Included
 - * Rare opportunity to update aging equipment
 - * Future equipment could take advantage of Wi-Fi
 - * Wi-Fi cheaper per computer than cabling
 - * Wi-Fi also provided greater flexibility within classrooms

The First Steps

- * Where do we start?
 - * Network Infrastructure or Physical Computers?
 - * Physical Network
 - * Moving to Managed Switches
 - * High traffic areas needed larger pipes
 - * Power over Ethernet for Access Points
 - * Discovered POE alone was not enough many APs required POE+

First Wireless System Trial

- * Chose Library as the location
- * Had all the right specifications
 - * Centrally Managed
 - * 802.11n
 - * Talked to our Radius Server
- * Kept dropping out on our older equipment
 - * Still had many older machines to support
 - * Engineers unable to fix issue

Second Wireless System Trial

- * Again had all the right specifications
- * Was trialing in IT Area when First trial still conducted
- * When first trial was over had new trial system configured and running in the Library
 - * Took just over 10 minutes
 - * Controller with 3 APs

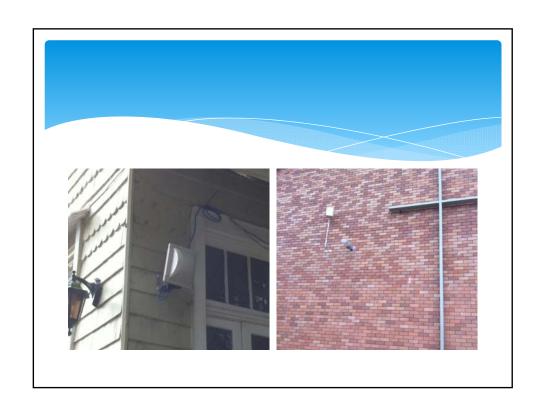
Wireless Audit

- * External company conducted site audit with aim to provide best location for APs taking into account the building types
- * Buildings
 - * 1940's-1960's Weatherboard
 - * 1970's-2000's Double Brick



Roll-out of Wi-Fi System

- * Chose Ruckus as Wireless Company
 - * Vendor installed additional cabling
 - * POE was big advantage in installation costs
 - * Central Controller
 - * Immediately able to take advantage of RADIUS server
 - * Initially 40 Access Points
 - * Now over 70



Computer Changes in 2010

- * Replaced outdated iBooks with MacBooks
 - * Teachers and Students
- * Replaced outdated eMacs with iMacs
 - * Used existing cabling where possible Wi-Fi elsewhere
- * Replaced myriad of Windows PCs with iMacs
 - * Windows 7 with Boot Camp
- * Additional 140 student accessible MacBooks
 - * School decided to keep laptops on-site as shared resource.

Computer Changes in 2011

- * NSSCF Target of 1:1
 - * Additional 375 student computers required
- * 120 existing leased computers replaced (over 4 years old)



Network Changes in 2010/11

- * Moved to 802.1x Authentication
- * Moved to VLANS with Separate SSIDs
 - * A method to connect the ADMIN network to the EDUCATION network
 - * Separate teachers computers from students
 - * Greater internet filtering and control
 - * Could take advantage of Layer 3 Firewall at Access Points

Some Issues...

- * 802.1x Issues
 - * OS X required use of generic system username and password
 - * Would not pass through login credentials
 - * When MacBook battery goes flat the clock resets
 - * Does not trust 802.1x certificate
 - * Almost all systems and devices have a unique way of supporting 802.1x

More Issues...

- * Internet Connection
 - * Most staff and students initially thought Wi-Fi network was slow
 - * This was due to the internet connection not coping with 100+ users over shared ADSL
 - * Joined HHERN network
 - * Content Filter was then bottleneck

And More Issues...

- * Additional Computers
 - * Servers had maximum number of simultaneous network logins
 - * Not issue for teaching staff their accounts were local
 - * When limit was reached logins slowed dramatically
 - * This required changing logins to a re-directed folder method

Personal Devices

- * School allows student to add their device to network with permission from parents
 - * SSID and VLAN configured for guest devices
 - * Filtered to only allow web traffic and mail connections to school email server
 - * MAC address added to RADIUS server for each student device



Where are we heading now?

- * Moving to Dynamic PSK system for personal devices
 - * Will allow students and staff to self-subscribe to the school network without IT assistance
- * Backbone upgrades to allow for greater throughput