




2010
the network makes contact

Where, why?

Toward QUESTnet 2020: The vision realised

Peter Hicks, Curtin University

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Curtin University: Who are we?

Curtin University of Technology is Western Australia's largest university. Around 44,000 students attend a total of 16 Curtin locations, including campuses in Sydney, Singapore and Sarawak, East Malaysia.

Vision
To be an international leader shaping the future through our graduates and research, and positioned **among the top 20 universities in Asia by 2020.**

Mission
Curtin is committed to **innovation** and **excellence** in teaching and research, for the benefit of our students and the wider community.

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Strategic Partnerships

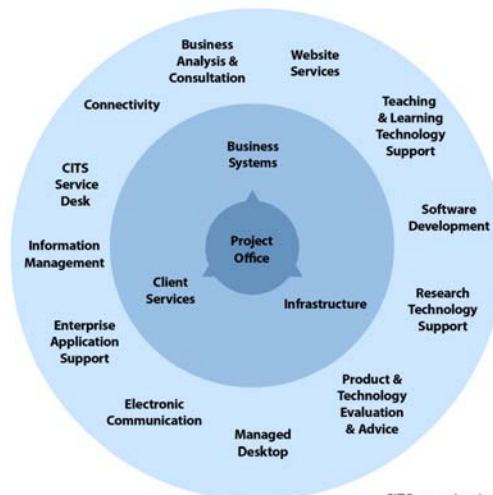


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Strategic Structure

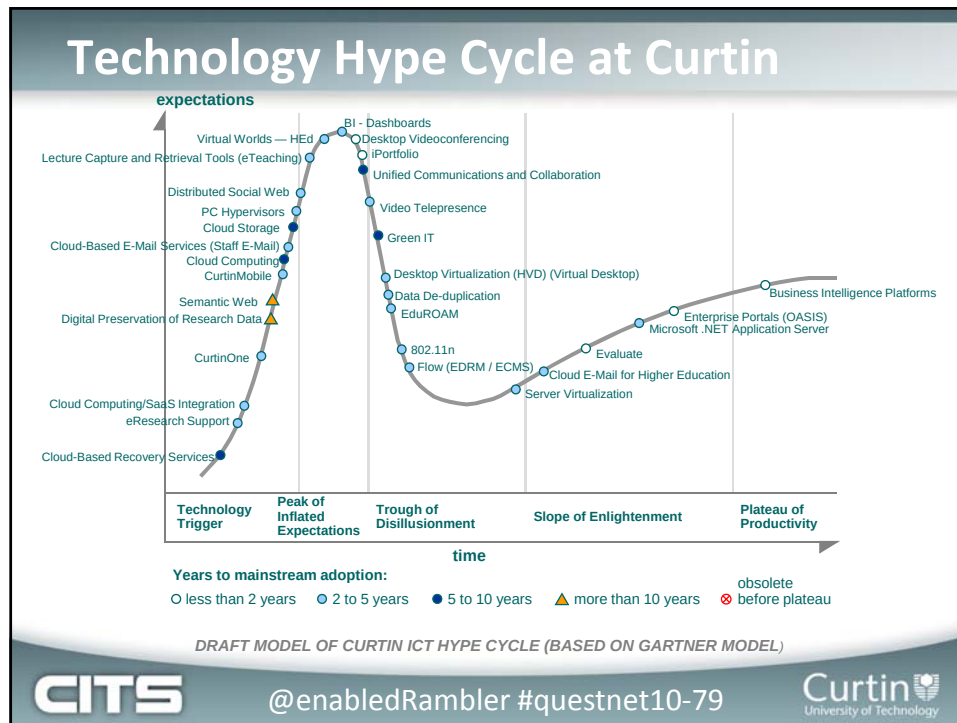


CITS organisational structure

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It is all about the cloud

Where, Why?
Peter Hicks

Microsoft Cloud Platforms
Heath Wilkinson

Curtin's Cloud Infrastructure Strategy
Steve Lim, Heath Wilkinson

Desktop 2010 – What, Why, How
Ben Doubleday

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Where, why

- Changing purpose of internal IT Services
- Example: The evolution of forms
- Patterns of change
- Implications for University ICT

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Characteristics of purpose



Focus

- Our attention as a technical organisation



Relationship

- Business perception and self identification within the business



Scope

- Level of responsibility and involvement in the business



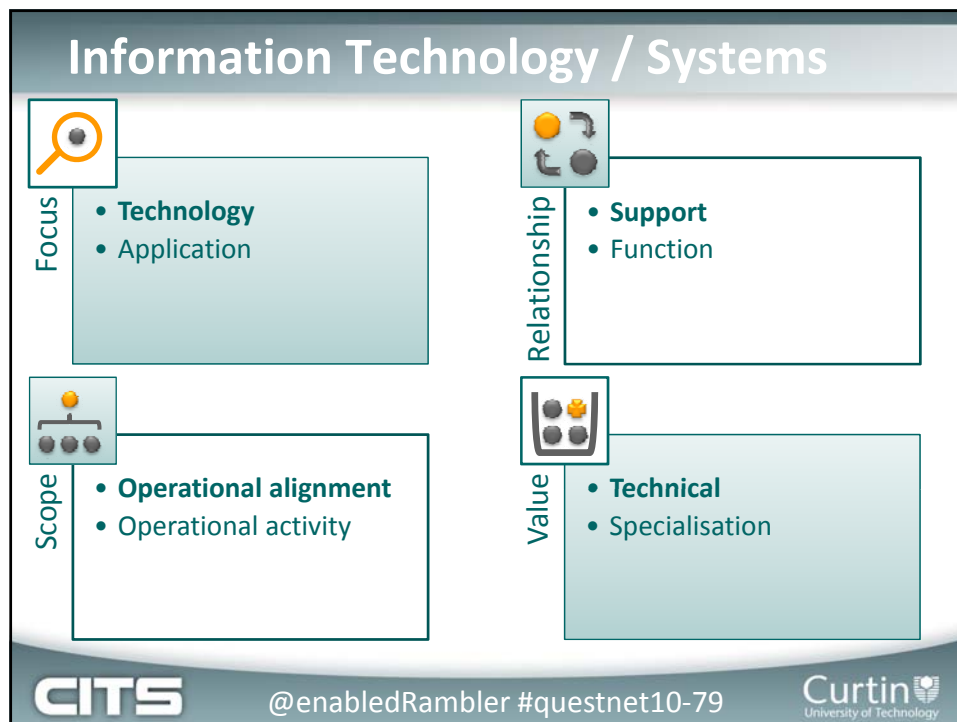
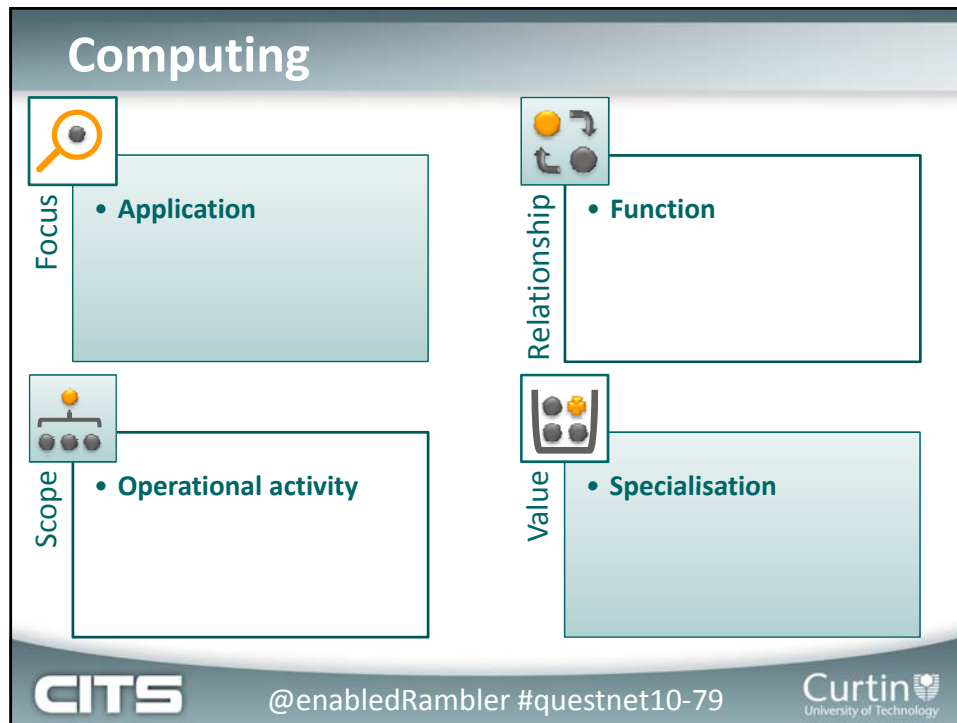
Value

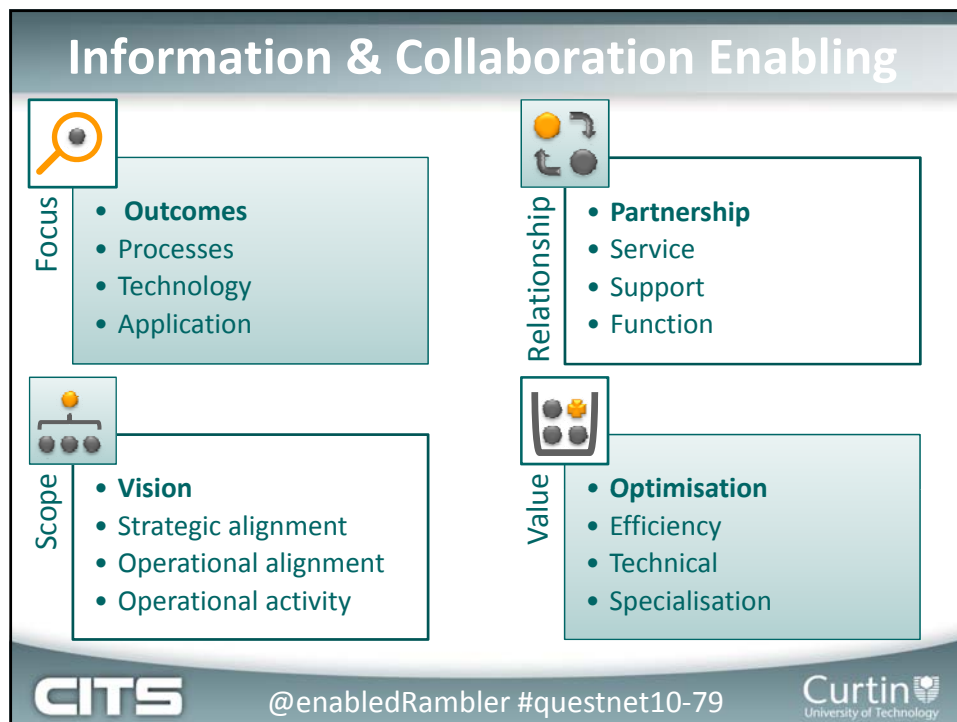
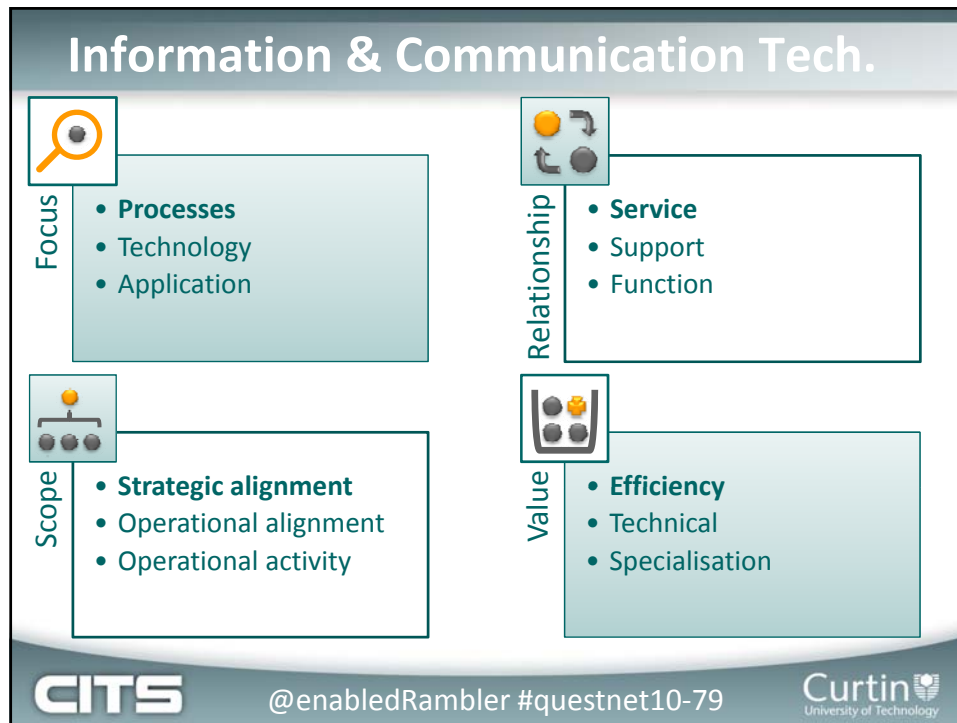
- Opportunity for maximising business value

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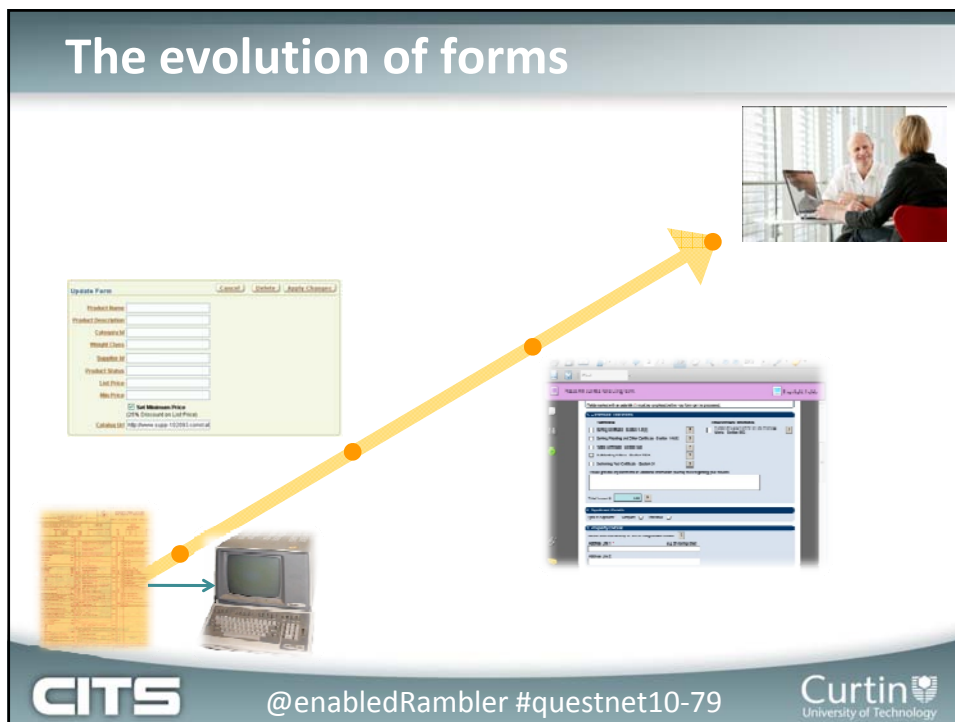
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The evolution of forms



Patterns of change

Information and communication **technology** can fit how **humans think and act**, rather than humans having to adapt to using technology

Network **access** is **ubiquitous**, infrastructure related **transaction costs** **reduced** drastically

IT Service Management within organisations has **professionally matured** to be trustworthy in the boardroom

Utility service oriented commoditisation is more financially and environmentally **sustainable for all parties**

What it means for University ICT

Desktop Services > *Usage*
Systems Infrastructure > *Facilitating*
Application Support > *Combining components*
Network > *No edge*

Check out: **Cloud Computing and Your Job**
Mark Tigwell (Microsoft) at CloudCamp Perth
Podcast at <http://tiny.cc/t7i2u>

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What to tell your friends...

- The future is based on
 - **enabling information** and **collaboration**; by
 - focusing on **outcomes** and working in **partnership** to **optimise** organisational performance to achieve your organisation's **vision**
- Everything will change, including you
- It is driven by and drives 'the network'

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THANK YOU



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