

#### Agenda

- · Video over IP a core component of AARNet traffic
- Survey from July 2006 across R&E sector showed various implementations of VC endpoints:
  - Large room/lecture theatre systems
  - Room implementations (no integration -> fully integrated)
  - Desktop video conferencing
- Invariably all systems need to work together
- AARNet can provide the 'glue' (bridging services)
- Also adding to the picture the 'grey glue' (support)

### The "big five"

- Increase Interoperability
   (between endpoints, MCUs, Aus & Intl R&E community)
- 2. Improve end user Support and Training (proactive and reactive support mechanisms, QA, training)
- 3. **Develop policy**(for real time and streaming vision legalities, technical focus)
- 4. Document and adopt best practice models (service delivery, documentation, profiling emerging trends)
- Industry support (provide point of contact for vendors to work with R&E)
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#### Introduction to the National VC Service

"To facilitate and support video conferencing for teaching and learning in the research and education sector"

- <a href="http://www.nvcs.edu.au">http://www.nvcs.edu.au</a> launched TODAY
- Booking service for MCUs online and on time
- Assistance for CAVEs back line support for front end
- Provision of gatekeeper hierarchy and services

## Increasing Interoperability – A HowTo

- Not just a technical challenge also a 'face to name' job
- Videoconferencing a great tool for putting faces to names!
- Mailing lists (Voice-L and Video-L) consolidated in May 07 to single list – Voice, Video and Collaboration (VVC-L) (Peter J & myself as admin)
- Conducting 'OzeConferences'
- · 2007: High-definition
- · 2006: SIP & Webcasting
- 2005: Streaming/Collaboration



#### The 'medium is the message' (or, how to get the message out there) The MCU is the key – what is the MCU? The 'big blue box' that initiates, mediates and multiplexes Used for video and Internet audio conferences **PSTN** /AARne Usually first point of ISDN Audio contact for external conferences - highest number of support q's © 2007, AARNet Pty Ltd

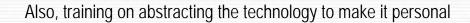
#### What about non-realtime?

- Deploying 'YouTube' like functionality for support
- Streaming & recording of conferences to Quicktime files and export to Flash
- Used for technical how-to's and adding interactivity
- Further implications to be assessed for teaching and learning streaming uses



### Training – getting the mix right

- Training currently in development:
- Troubleshooting methodologies/ industry best practices
- H323 Communication: An introduction
- · Troubleshooting ISDN conferencing
- Troubleshooting IP endpoints/conferencing



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## Support for data collaboration

- Also known as 'H.239 interoperability' more basically playing PowerPoint files 'down the wire'
- Polycom: People and Content
- Tandberg: DuoVideo
- Also support for VNC through MCU



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### So what's this NVCS thing then?

- NVCS is the 'one-stop-shop' for video conferencing information and the focus of development work to date
- Primarily a vehicle for 'the truth, whole truth, nothing but!'
- Sections designed for the proactive and reactive support
  - Development area for emerging technologies, such as:

On demand streaming – interactive documentation RSS (Really Simple Syndication) feeds
The 'VC guy' blog – that's me ☺

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#### What is a CAVE? (And where do they hide?)

Coordinator of Audio Visual Equipment – who...

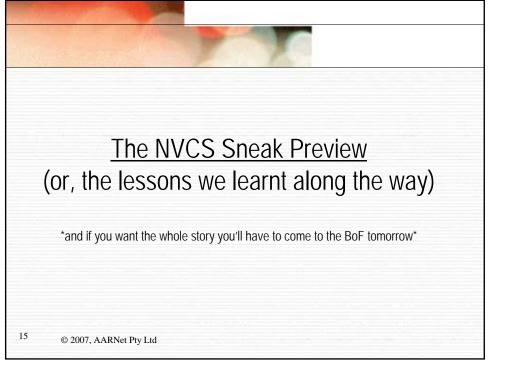
- is an experienced person at the site
- knows the technology: H.323 and/or Access Grid
- knows the local environment
- · knows local trouble-shooting resources, and
- how to escalate to AARNet support if required
- is given rights to schedule and manage MCU resources

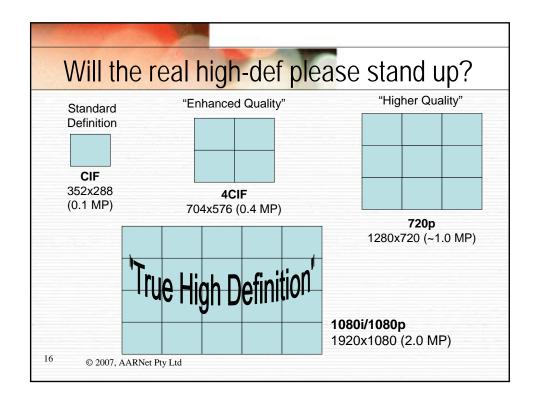
## **Current CAVEs in the Community**

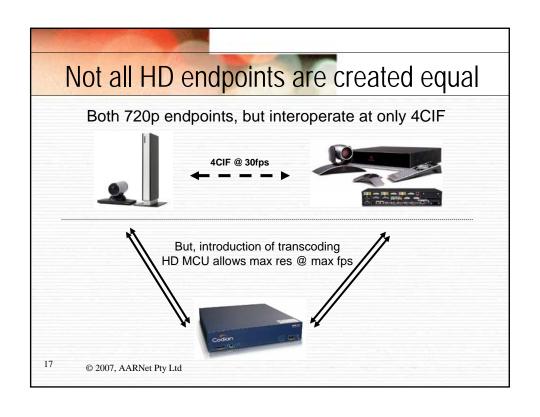
- Australian Catholic University
- Australian National University
- Central Qld University
- Charles Darwin University
- Charles Sturt University
- CSIRO (Canberra & Twba)
- Deakin University
- Flinders University
- Griffith University
- James Cook University

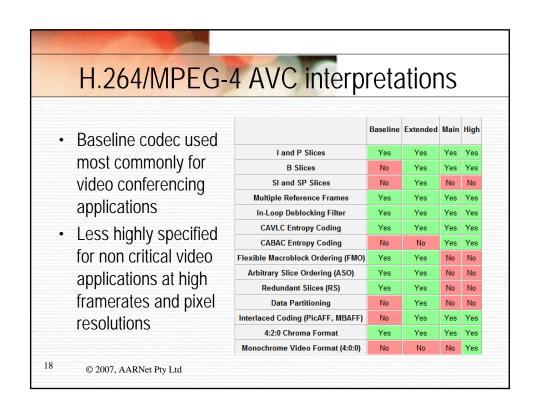
- · Monash University
- Newcastle University
- Old University of Technology
- · University of Adelaide
- University of Ballarat
- · University of Melbourne
- University of South Australia
- University of Southern Qld
- · University of New England
- · University of Tasmania
- University of Western Aust











# Where should the intelligence reside?

- Modern high definition endpoints are complex and costly devices
- Desired outcomes for product spec sheets is >30fps @ >1 MP resolution (720p) at lowest achievable bandwidth
- Capital cost and bandwidth reduction techniques now common
- Simultaneous H.264 encode and decoding operations requires significant processing power to keep the stream manageable

Two methods introduced by low cost manufacturers to achieve this:

- Reduced Complexity Decoding Operation (RCDO)
- Introduction of Static Macroblock signalling: H.241 MaxStaticMBPS

